



Consultation Record

Action Plan consultation January–February 2017



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Introduction

1. This report provides a record of the consultation undertaken by the Love NE Hastings Consortium during January and February 2017. It provides insights into the Big Local programme to assist help Partnership members decide on priorities for the future Plan.
2. The Consortium was engaged by the Resident-Led Partnership for Big Local North East Hastings to devise a consultation programme as part of the process of revising the Plan for the Big Local area. It was decided to undertake some in-depth interviews and workshops with a cross section of local people to find out what they thought of the current Big Local activity and their ideas for future activity. 6 workshops, 12 pre-arranged interviews and 11 street interviews were undertaken involving a total of 74 local residents.
3. This document comprises transcripts from the datasheets used to record the results. It therefore contains quotes from participants, sometimes paraphrased or interpreted by the facilitator or interviewer for clarification or to hide a person's identity. As promised to participants, people's comments are not identifiable.
4. Paragraph lettering and numbering has been used to aid referencing.
5. We have tried to use plain English but regeneration is plagued with jargon. The following acronyms are sometimes used in this record:
BL = Big Local
BLNEH = Big Local North East Hastings
RLP = Resident-Led Partnership
BUD = Bottom-up Development (project for the Power station site)

Familiarity with Big Local generally

- a. Aware of Big Local. I know it's regarding funding for the improvement of my local community. Vaguely aware of the Big Local area up to the Eastern Boundary, but did not realise it covered as far as Ivyhouse Lane, etc.
- b. I volunteered with Ore in Bloom, and (if needed) to help out at functions at Ore Community Centre. Also for plant sales in Ore Village for Ore in Bloom.
- c. The young people were not familiar with the idea of Big Local and what it does. (All of them were from the Big Local area and lived around the community centre). This was explained to them when the facilitator first attended the session to check if young people wanted to take part. Despite this, it needed re-explaining at the next session. The young people were, however, familiar with youth projects that had received Big Local support. Many had used these projects.
- d. Very familiar – involved on RLP and working in area.
- e. Very informed about area, but not so much about Big Local.
- f. Not very much beyond Eggtooth.
- g. 2 participants reported that they were aware of Big Local, 3 participants reported that they were not aware, 1 participant reported that they were 'a bit' aware.
- h. Not very familiar with Big Local (except BUD workers) – but considerable interest to find out more.
- i. They reported that they had not seen the logo before. Their knowledge of community activity was very local and focussed around the community centre near where they lived. Where they had benefitted from BLNEH projects, they did not realise that they were Big Local funded.
- j. The interviewee lives on the boundary of the Big Local area. The interviewee was not familiar with Big Local prior to being approached for interview. However she was aware of, and had been involved in, some Big Local projects. She was interested in Big Local and when looking at the project list commented in a surprised way, '*A lot has happened. That is good*'.
- k. Involved for 4 years.

Knowledge of Big Local projects 2014-17

This section is broken down into the themes used in the Big Local Plan for 2014-17.

A COMMUNICATION AND COMMUNITY RELATIONSHIPS

A1 4Centres staff support – Broomgrove, Bridge, Downs Farm, Ore

- a. Not sure of what is going on at Downs Farm.
- b. Community Development Workers could play more of a role helping all the Centres know what else is going on in the area, so they can publicise to their own users. A bid is being written to secure NHS Clinical Commissioning Group funding for the 4Centres Community Interest Company (CIC) to become a Health & Wellbeing Hub. This potentially could provide core costs to ensure at least a part-time paid worker in each Centre. Broomgrove and Downs Farm need paid workers so that they can open for regular hours, keep phone manned, etc.
- c. Not sure if the Community Centres are delivering as anticipated and whether the staffing structure is working.
- d. Aware of centres.
- e. Has used Ore Centre but feels others are 'not in her area'.
- f. The Centres with paid staff work better – when it's down to volunteers, it's more 'hit and miss' whether Centres are opening or not. Broomgrove: more difficult to engage residents and get them to use the Centre (don't want to talk when Community Development Workers (CDWs) do door-knocking – wary of authority) but the more sporadic opening times don't help. It's taken time for CDWs to win the trust of the volunteer workers at Broomgrove, but they have established better working relationship now, which means CDWs can support them more. The Bridge and Ore Community Centre (OCC) very well used. Lot of parents and children using The Bridge – quite a mixed clientele. OCC – lots of older people; more mixed for the classes. OCC 'got' the 4Centres CIC model right from the start, and were very supportive. Funded activities – like 'Health 4 A Change' funded by NHS's Clinical Commissioning Group (CCG) which CDWs have helped to promote.. Well attended activities at The Bridge, and reasonably well attended at OCC. Good feedback from Downs Farm – but hard to verify. Downs Farm could be more a part of BLNEH partnership activity. The Centre doesn't seem to be used/offer services in the same way as the other centres (its more focused on youth and hiring out for events).

- g. Know The Bridge well – ‘vibrant & lovely to use’. Good atmosphere & facilities. Don’t use the other Centres. Participants would be interested to know more about classes at Ore Community Centre, and possibly running Eggtooth there. Parent: her child goes to Ore Village Academy. It’s an obvious catchment area for Downs Farm Community Centre, but she wasn’t aware of the Centre until she looked at the BLNEH map, and doesn’t know about any activities there.
- h. The majority were aware of the existence of some or all of the four community centres. There was less awareness of the fact that Big Local has supported them and in which way they have been supported.
- i. Didn’t know about Community Development Workers. Some familiarity with Centres. BUD has connections with The Bridge and Broomgrove – publicity, activities. One woman attended classes at the Ore Community Centre. One girl used Broomgrove a lot. However a young woman and her boyfriend didn’t even know there was a Broomgrove Community Centre. One person questioned if 4 Community Centres were needed – couldn’t activities be delivered from just two?
- j. Downs Farm - they need to get more activities going on in there.
- k. The interviewee was aware of, and had used, Bridge Community Centre and knew of Broomgrove Community Centre but not used it.
- l. Centres are great.
- m. Not aware of funded staff.
- n. Aware of Ore Community Centre but not others.

A2 Big Local Publicity e.g. Facebook and notice boards

- a. Wasn’t aware of [Big Local] website. Saw one [Local Info] booklet. The magazine [Local Info] is only available in community centres. Why? It should be available in shops/post office/library/surgery – not everyone uses the centres so do not see the magazine and therefore have no idea of the local projects or services available. Needs much more publicity. More Big Local notice boards.
- b. Should be rolling updates.
- c. Many people use Facebook. Community Noticeboards aren’t enough. The Resident-Led Partnership (RLP) haven’t been strict enough on requirement to have logo on all publicity. Have banners outside venues where Big Local projects run? Noted that Big Local website needed updating (e.g. last RLP Minutes uploaded were from 2015) – role for an IT-savvy volunteer? Link with Hastings Academy – young people

studying IT? Hastings Observer very poor at writing copy (or even including copy sent in direct from community). Hastings Independent might be worth cultivating.

- d. Site specific please. E.g. Did not know that The Bridge Veg plot was a Community Garden. Nothing on site to tell you that. Use 'MORE' radio (which replaced Arrow FM). Information direct through front door please, but creative e.g. printed magnetic 'diary' sheet of events/contacts. Updates on current and proposed projects.
- e. Facebook, email and notice boards main forms of communication. Website difficult to use and don't like it.
- f. Not noticed anything.
- g. Noticed it since its been pointed out.
- h. Seems that most local people don't take in the Big Local brand. You can give them a leaflet with the Big Local logo on it, and tell them about it, but then next time you ask them they'll say, "Never heard of it." The Big Local logo isn't very evident e.g. outside venues receiving Big Local money. If it was more visible throughout the area (banners etc), you might find people begin to notice it, and remember what Big Local is all about. Facebook works quite well – but possibly more with younger people. There are still lots of Big Local households without internet access.
- i. Haven't been asked to put Big Local logo on [an organisation working with parents in the area] – very willing to do so! Parent: fairly new to Hastings. Used 'What's On In Hastings' when she first arrived. Thinks Big Local ought to link more with Facebook sites/other social media that Big Local residents might be looking at. Current parents could be trained as facilitators and promote Big Local projects by word-of-mouth. None were really aware of the Big Local logo or community noticeboards. Staff would be very willing to signpost parents to relevant projects. Need a list of projects with brief description and contact details. (They have direct contact with 50 parents from Ore Valley Primary Academy & Castledown – and potential access to many more through their work in the schools.)
- j. Suggestions for improving publicity were: bright (2), colourful (2), pictures and not too wordy (2), 'inviting' (1). Doing sessions like this are interesting and a good way of finding out what is going on.
- k. 9 people [out of 11] were aware of the logo – although some of these didn't know that their own house was within the Big Local area, and mostly didn't know anything/very much about Big Local. Felt logo wasn't used enough – you didn't see it everywhere in Big Local area.

- l. Website not kept up to date. This is supposed to be a long-term record as well as up to date info and place to see eg minutes. Regular newsletters to be reinstated, print and electronic. Facebook should not be only means of communication. Need to revert to full annual reports at AGMs. Big Local stickers for recipients of BLNEH grants.
- m. Had never seen or noticed the Big Local logo, nor any of the Big Local publications I showed her.
- n. One Facebook user, one sporadic computer user, 3 others not computer users.
- o. Possibly seen in Friday Ad??

A3 Events: Pantomime and Fun Day at Sandown

- a. I would love to see more events/shows such as the pantomime – but perhaps the other of the 4 centres should be more involved for rehearsals etc
- b. Sometimes getting hold of Big Local representatives is difficult. I wanted tickets for myself and my grandchildren and great grandchildren – all local and in the Big Local area. We did not get tickets but I was told after the event that there were empty seats and I should have just turned up. Bit late I think! I would love to see more events/shows such as the pantomime – but perhaps the other of the 4 centres should be more involved for rehearsals, etc.
- c. Word of mouth.
- d. Pantomime: Behind-the-scenes volunteers (many hours input!) and Centre not thanked publicly on night. Not invited to after-play party. Volunteers and Centres should be valued, included and celebrated!
- e. Fun day: the Big Local stall raised awareness. Lots of workers and volunteers attended and talked to residents. One problem is that residents still don't know what Big Local's all about, and they don't ask questions to really understand, so opportunities for spreading the message by word-of-mouth are reduced. The Big Local AGM is mostly attended by people who already know about the programme – typically, Resident-Led Partnership members and representatives from organisations awarded small Big Local grants.
- f. Good thing. Should do more.
- g. Panto. Got a 'return' ticket at the last minute. Not aware of Sandown Fun day.

- h. Fun day: 400 attended at Sandown School. Many weren't families whose children went to the school, and they came from all areas of Big Local, so it was a good event for community cohesion, and breaking down perceived barriers between residents from different areas within Big Local. It was much enjoyed by those who attended – and part of its success definitely was that it was free. There was a Big Local banner, and people collecting feedback – but still don't think many people would remember that it was put on and funded by Big Local, or what Big Local was all about. Not sure that any volunteers came out of the Fun day event.
- i. Pantomime. Success in 'selling' tickets was that it was free for residents. Local people were in it. Hard to tell what's gained longer-term from these sorts of events. If the 'community spirit' amongst the pantomime cast can be tapped into, so they stay engaged and get involved in wider community volunteering, there will be a more obvious ongoing benefit. (Gary, main organiser: ex-ESCC Children's Centre Manager, resident, ex-Interim Chair of Big Local – great local resource!).
- j. Aware of pantomime although nobody went. Parent: Fun Day at Sandown okay, but not enough things for older children to do. Not well set out – bit of a 'mish-mash'. Hard to push buggies etc on grass. Nowhere to sit if grass is damp. Exercise bike to make smoothies – cost £1. Thought it would be better if everything was free. Saw this on a Facebook page and a sign by the school.
- k. 4 [out of 17] knew about pantomime but no-one had gone.
- l. Fun day at Sandown was good (I attended). Panto was good (I could not attend). £2 via Paypal to be refunded in cash seemed clumsy.

B WELLBEING

B1 Trips and cooking for older people in Broomgrove Centre (Oasis)

- a. Oasis are good – their projects are well-received. Subsidising outings genuinely makes a difference to people being able to enjoy the arts, go for a pub lunch as part of a group walk, etc. Also a psychological element: residents feel that someone cares about them having an enjoyable time; they're not forgotten.
- b. Good for combating loneliness but wonder how many participants are in Big Local area.
- c. Not her 'thing'.

- d. Trips are part-funded by Oasis. Allows low-income people to have access to art & other events (e.g. walks with pub lunch) which they couldn't afford without a subsidy. Popular – but not sure how many attendees are Broomgrove residents. Big Local-subsidised events: Oasis try to ensure at least 50% are Big Local residents, which is condition of funding. Think the cooking sessions have stopped now.
- e. One person knew of Education Futures Trust but did not know that it was running a cooks scheme.
- f. Very worthwhile – brings people together and element of education (not necessarily overt but its there).

B2 Men's Shed in Ore Centre

- a. Great project. Offered my support by donations. Would like to see the outside cleaned up - also the land surrounding it cultivated and maintained.
- b. Great idea - will get in touch.
- c. Working well. Builds the confidence of volunteers.
- d. Great project.
- e. Brilliant idea.
- f. Great idea.
- g. Based on concept started at the Eden Project, using donated tools, Big Local & Orbit funding. The Ore Community Centre has been very supportive, although it's a separate initiative. Fairly new, 12 came to original planning meetings but only a small core group stayed involved. No heating there, which might be putting them off in the winter months! But beginning to take off: 10 – 15 men regularly use this now; 3 new enquiries this week alone. Ethos is to tackle social isolation – Community Development Worker (2 days a week on the Men's Shed) has made links with Carers Break team, Dementia Alliance, local GPs and Occupational Therapists.
- h. Have heard about it, but think it needs more publicity. Think there are some obvious links that could be made with the Heart of Hastings project.
- i. Excellent idea – fills gap in provision for men who may not go to community centres or pubs.
- j. Good idea for older men to have place to meet up. Can be lonely.

k. Why not a women's shed?

B3 Eat healthy - young people in Ore (Church Mice Pre-school), Community Cooks in Broomgrove Centre (Education Futures Trust)

- a. Think that cooking at Broomgrove was well-attended. It would be a good project to repeat at Downs Farm.
- b. Fruit for kids. Obviously a good thing but not sustainable.
- c. Ore Church Mice very good idea. Broomgrove Centre not their 'thing'.
- d. Church Mice was well-attended (attendance affected by opening of the nursery at Ore Valley Primary Academy?) and parents and children really appreciated the free fruit and veg. Any long-term impact on children's eating? Don't know how the Broomgrove initiative went. Believe that a recipes/fitness booklet (all things that can be done cheaply/at home, plus classes held at the Centres) went to all Big Local households as part of the Health 4 A Change initiative (but that was NHS Clinical Commissioning Group funded).
- e. Parent: aware of healthy eating programmes at the Ore Valley Academy, but not Big Local initiatives.
- f. Healthy food is disgusting.
- g. Excellent but not publicised enough.
- h. No children or young people in family, so doesn't need to know...
- i. Interested. (Gave leaflet).
- j. Eating healthy should be for all ages.

C LEARNING

C1 Parenting support at Ore Village Primary (Eggtooth)

- a. Some of the youngsters who use Hastings Adventure Playground cross over with this project.
- b. Respected project. Parenting support is very important.

- c. The more support parents get the better. Interviewee has had teaching career and very aware of the needs of this area.
- d. Castledown funds its own Eggtooth Project. Very beneficial and should be on-going.
- e. Have had feedback that Eggtooth have done well, and parents have really appreciated the course.
- f. For children who are 'overlooked', underachieving, and from disadvantaged families. Mixed age groups to break down 'school year' barriers. Parent: At first, concerned about why she and child had been selected. Now sees it as invaluable. Look back at their own experiences of being parented. Workers help them 'unpack' issues. Great mix of activities, e.g. arts, physical touch games, eating together, growing flowers. Really enjoyed spending a day a week in school, and the residential at Mallydams. Has seen big change in her child who loves Eggtooth! Workers: 3-year project, with reducing contact to avoid dependency. Has a big impact on parents as well as children. E.g. communication skills; proactively using social media for information sharing; active involvement with school/other parents; getting into work. However, Eggtooth is 'losing' parents who change schools or have to take on more working hours because of Universal Credit rules. Generally, schools pay for the programme (from Pupil Premium). Change of Head &/or change to Academy status can lead to resistance (*'We're doing things in a new way now'*) Eggtooth are running a Summer School at Hastings Academy, which helps primary leavers make the transition to secondary school (see evidence of activities/impact in the films on their website).
- g. A quiet young woman lit up at the mention of this project, *'If it wasn't for Eggtooth, I wouldn't be here'* (@ BUD). Had given her more confidence.
- h. Impressive programme but would like to have read about progress in newsletter, annual report or website.
- i. Much needed in Ore.
- j. Idea came from Castledown scheme.

C2 Improving pre-school reading (In2Play)

- a. One of the best achieving projects.
- b. The more support parents get the better. Interviewee has had teaching career and very aware of the needs of this area.

- c. Think this went well – the free books initiative? In2Play have had core funding cut, so it's been harder to know the long-term impact of the project as they're not doing so much in the area. But think they're still based at The Bridge.
- d. Parent: No – but did a 6-week reading scheme in conjunction with Hastings Children's Library/Ore Valley Academy (although the latter have not yet presented certificates to participants – school not valuing these initiatives enough?)
- e. Although the group were at In2Play they did not realise what BL had funded.
- f. 1 of the BUD volunteers was also an In2Play volunteer, but he didn't know they had received Big Local funding for this project. Another had heard about the free books initiative.
- g. She had used the parents group at the Bridge but did not realise it had received BLNEH funding. She spoke highly of this project.
- h. Aware of In2play, but not this scheme specifically.

D FEELING SAFE

- a. Mainly not feeling safe at night. No Neighbourhood Watch in village. Have we even got a Police Community Support Officer (PCSO)? I haven't seen one recently. I understand we have one who's based in Battle!! They really need to integrate more with the people of Ore Village! We used to have a PCSO who held monthly neighbourhood meetings. He would just wait in certain areas so local people could just walk up and chat to him re local concerns. Was super. There is no deterrent for local vandals – no sign of police presence ever. I have reported vandalism but never had a call or a visit from a police representative. So no, I do not feel safe when youngsters are out on the street at night. Local shop hanging baskets used as footballs. Police informed – nothing done. Very disappointing. Definitely need more CCTV (Closed Circuit Television) in the village.
- b. CCTV. General feeling that more security needed. Dog fouling a problem, car crimes and vandalism. Not enough traffic wardens – all or nothing. Parking is a problem, especially since now so many fast-food outlets, supermarket delivery lorries.
- c. Important theme.

- d. Controlled crossing by Sandown School currently very dangerous. No lollipop person for years. Meant to be getting a crossing, but been promised one for ages.
- e. Feels safe. Concerns about vandalism of hanging baskets, kids outside Kentucky Fried Chicken and litter from there.
- f. Feels safe.
- g. Feels safe. Would like projects to combat social isolation and build neighbourliness.
- h. She feels safe. But aware that Neighbourhood Watch and Safer Streets are not promoted in Hastings.
- i. As he is out walking his dogs regularly, observes young people swearing, littering and would like someone to fund PCSO's in area.

E YOUNG PEOPLE

E1 Free cricket & football in Broomgrove (Albion & Street Hub)

- a. I have been to cricket. (Stories were told about memorable moments.) Cricket was good. I would like it to come back'.
- b. Anything that gets young people outdoors for purposeful activity is valuable. Concerned to know why numbers are sometimes considerably below-target – especially the reach to Big Local residents' children.
- c. From interviewee's perspective as parent, grandparent and teacher, any opportunity for young people for sport, play and socialising is brilliant.
- d. Little take-up of the football from Brighton & Hove Albion. Don't know how the cricket went – but Sussex Cricket are going to deliver sessions (not Big Local funded).
- e. Does the community know these sessions are free? Is there enough publicity? Active Hastings is an effective organisation in terms of publicising initiatives and they have a good 'presence'.
- f. One person had gone to both (*'[The cricket coach] was great! Will we be having him again?'*). Football is her favourite sport.
- g. Good but would like to see them in other places e.g. Downs Farm and Bembrook Road.

h. Fantastic.

E2 Play sessions at Downs Farm Centre for 5-11 years

- a. Too short term and not enough resources.
- b. From interviewee's perspective as parent, grandparent, teacher, any opportunity for young people for sport, play and socialising is brilliant.
- c. Think these have stopped now. No information has been forthcoming.
- d. Concern expressed amongst several people about the great reduction in core funding for the organisation and many others. Felt In2Play did a good job, but were now struggling to survive.
- e. All efforts to provide activities for young people are an important part of achieving long term Big Local aims.
- f. Difficult to engage.

E3 Special activities for children with cancer (Target Sports)

- a. It was mentioned by one young person that they had supported this cause at their primary school.
- b. Questioned why sporting activities for severely ill kids.
- c. From interviewee's perspective as parent, grandparent, teacher, any opportunity for young people for sport, play and socialising is brilliant.
- d. One off? Don't know much about it.
- e. Great idea.
- f. Good.

E4 Youth Sports Worker at Broomgrove Centre (Amicus)

- a. They had to be informed that it was a Streetwise worker who runs sessions at the youth club (and was there while we were conducting the workshop).
- b. Anything that gets young people outdoors for purposeful activity is valuable.

- c. From interviewee's perspective as parent, grandparent, teacher, any opportunity for young people for sport, play and socialising is brilliant.
- d. Fairly well attended.
- e. Enthusiastic about the different activities on offer, and the fact that food is provided. Likes the Youth Worker and football.

E5 Supporting Hastings Adventure Playground

- a. I was unaware of the adventure playground but feel that it would not be suitable for my great grandchildren aged 7,5,2 and 1 year. There is no young playground I can take them to – baby swings, slides, etc. There used to be some at Redlake and Rock Lane but they have all been vandalised and no longer exist as a youngsters playground. I really should say toddlers play area.
- b. Attends the playground regularly.
- c. Increase access to the playground; provide signage etc so more people know about it. But it is brilliant for kids at Broomgrove.
- d. Interviewee noticed how excited the young people who were on the Greenway route walk were as it passed the Adventure Playground.
- e. Aware it is there.
- f. Parent: 'I'd be interested in going to have a look if I knew where it was.'
- g. Still getting Big Local funding? Think it might have funded In2Play to run some sessions. The Playground is a good resource but there are some ongoing issues around young people being banned etc.
- h. Hastings Adventure Playground was put in Ore Valley because of efforts of Ore Valley Forum and it is right that BLNEH carries on support.
- i. Safe-ish environment with hint of 'adventure'.
- j. Kids have used it, but they never know when its open. Often closed.

E6 Art groups, trips and exhibition (aGender)

- a. Open minds.
- b. All interested to know more. Lots of discussion re: the impact of 'traditional' school uniforms – girls having to wear skirts.

- c. Lot of enthusiasm expressed for aGender. Felt they did very positive work in the area.

E7 Summer trips to Monkey World and Drusillas (Oasis)

- a. Had attended trips.
- b. Hugely enjoyed by residents. Talk about it for ages afterwards.
- c. Anything to expand experience and give new perspectives is good. Parents often can't afford time or money to do it themselves.
- d. Popular – but longer-term benefits?
- e. My wife and I go on OASIS trips (we are members of OASIS).
- f. Would be interested.
- g. Would love to go (gave her a leaflet)

F COMMUNITY BRICKS, MORTAR AND WATER

F1 Planning Sandown swimming pool

- a. Renovate and open for Local Community Use (via showing a utility bill and registering)
- b. Feels like it's been dropped? Important to campaign to get Hastings Borough Council on board so that there's a chance to apply for substantial Sport England capital funding.
- c. Political - investment from government through education system. Got funding for swimming pool and spent it elsewhere.
- d. Important for community. Big Local has enabling role.
- e. My children learned to swim there. Very important resource, and for young people to learn to swim in a seaside town. Also as a 'welfare observation'.
- f. Castledown used pool.
- g. Very aware of closure of pool and see it as important project. Should include more leisure facilities. Long way to Summerfields.

- h. Not clear how big the demand is (i.e. would community rally behind a big campaign?). It seems that the pool is only viable with other sports facilities, Hastings Borough Council backing and large-scale Sport England funding. There is a gym at Hastings Academy, but it's commercially run by Freedom Leisure, so out of the price range of many residents.
- i. Think it's important to keep on campaigning for Hastings Borough Council support. Get an Active Hastings worker to spearhead this? Link it to sea/water safety?
- j. Some participants pleased to find out that this was being planned. 'This is good to see'.
- k. Knew of the pool but not the feasibility study. Some cynicism expressed about whether anything more would happen now the study had been done, and whether Hastings Borough Council would get on board. But definitely strongly-expressed sentiments that all school children should learn to swim – especially in a coastal town.
- l. Support for feasibility study was good but I haven't heard what happened (if anything).
- m. Very costly. A shame as would be a valuable resource.
- n. Swimming is fundamental.

F2 New Cycle Paths/Greenway/Save Speckled Wood

- a. Aware of Speckled Wood and think it's super to maintain this but would like it more accessible to people who may have limited walking ability.
- b. Think Hastings Borough Council (HBC) still has the funds earmarked for this project. Hastings Community Land Trust are pushing for this to happen (they organised the recent walk). Speckled Wood needs: signage, seating, groundworks (steps), regular rubbish collection (HBC empty the bins, but they're not being very proactive about clearing rubbish).
- c. Need to be local to pick up on Speckled Wood. Hidden treasure. One of the problems with Ore is "Where is the soul?" – you drive through it, not a destination. Large road junction. Speckled Wood could be the soul.
- d. Need to engage with community more. Still issue of conflict between Ore Community Land Trust and Friends of Speckled Wood.

- e. Excellent. Was on Greenway route walk recently. Would be able to take a safe and pleasant route on foot or bike from her house to Ore station.
- f. Used for healthy walks. Spoilt by fly-tipping. Suggest using volunteers on clean-up days. Speckled Wood could be used for nature studies for locals.
- g. Needs to be more joined-up working – e.g. with wider Hastings Greenway. Think the feasibility study paid for by Big Local was for a path that it turned out someone else was developing. These projects have been in development for a long time.
- h. Don't know much about the Greenway, but very supportive! Know people who went on the recent 'Walk the Ore Greenway' event. Involved in Hastings Urban Bikes – so aware broadly of campaigns for off-road cycling routes.
- i. Quite a few interviewees know about the proposed Greenway, and most knew Speckled Wood.
- j. BLNEH original priority was a route between Ore Station and Adventure Playground and then through Speckled Wood, but if money was tight priority was Ore Station to Adventure Playground – but this didn't happen.
- k. Would be used if tidier, and not so dangerous. Love the idea that Speckled Wood could be used.
- l. Brilliant.
- m. Save Speckled Wood. A good thing. Walks dog a lot in the area and would litter pick if there were bags and bins. Many dog owners do not pick up poo.

F3 Old Power station DIY Regeneration Project (Bottom Up Development - BUD)

- a. More houses? – Yes but the infrastructure of the area needs to be drastically improved – roads, schools, rail links, doctors etc, etc.
- b. '*I go there.*' – names all the staff'.
- c. Great idea. Ambitious. Questions sustainability. Concerns about young peoples safety as not well supervised.
- d. Think it would make a great legacy project. Likes the proposal that Big Local itself should become a Community Interest Company (CIC) and

formally become a shareholder. Good for the whole of Hastings – helps to integrate Ore into the wider town.

- e. Good that someone else is doing it. Important strategic legacy project. Broomgrove has consultation fatigue. Optimistic about success but wait and see.
- f. Opportunities for self build good and beneficial. Interviewee was involved in self build in Wales.
- g. Great! The only real legacy project for Big Local. Have faith in the team. It's good that challenging young people (e.g. those excluded from the Adventure Playground) have got interested. Young people are engaged in the project but their behaviour could be improved / better managed.
- h. Think we've heard of it. Don't really know a lot about it. Opportunities for the Men's Shed to have an involvement?
- i. Really cool idea'
- j. All very enthused. Can see lots of other potential projects as spin-offs.
- k. Heart of Hastings development of power station site very welcome but BLNEH RLP seems to have forgotten issues around ex Millennium Community and need to be involved in Hastings Environment Network and Local Strategic Partnership on these and other matters.
- l. Another great idea.

F4 Ore Station Pocket Park plans

- a. Ore Pocket park totally hidden and below sea level.
- b. Good project. Strategic and visible.
- c. Lovely for young and old.
- d. Feasibility study done. Now need to make sure it happens!
- e. Interested – parent uses the Hughenden Road park. Something similar with events and activities would be appreciated.
- f. Power station site and Ore Station pocket park are the sorts of things that BLNEH should be leading on – their support is not visible and BLNEH website is very out of date and provides no links to other organisations.

F5 Ore Village Green plans

- a. Great idea – be super to have fetes – community events.
- b. Fencing to stop flytipping in Speckled Wood. Regular clean-ups so it can be enjoyed as a resource by community.
- c. Not sure if adopted by ESCC yet.
- d. Would be good especially if some flat areas introduced. Get local young people involved in design.
- e. Not used enough. Could be sponsored by local businesses.
- f. Would like to see more events held here.
- g. Think it needs a good clean-up first (and then regular volunteering to keep it clean). Otherwise people won't want to use it.
- h. We gave some money for designs but I have no idea what current position is.
- i. Hopes this happens.

G JOBS, MONEY, BUSINESS

- a. Local business – totally fed up with take away businesses. Ore Village used to be a good shopping centre but now in dreadful decline. I shop in the area as much as I possibly can but obviously need to go elsewhere too.
- b. Fast food places cause safety issues and litter. Interviewee uses the other local independent shops as much as possible.
- c. BLNEH and 2 local councillors tried to get shop/business owners together but the businesses struggled to keep it going – I think we had only 2 or 3 meetings. We were going to work with Hastings Credit Union on debt advice etc but that does not seem to have been continued.
- d. Important theme.
- e. Get rid of Tesco and Aldi. They have caused sales of veg in [his greengrocer] shop to drop. Since he took over in July, sales have increased, but 80% of people still shop in Aldi.
- f. Apprenticeships, with a wage. Inspire young people. Work with local building firms. Break benefit culture.

Ideas for Big Local projects 2017-20

Not themed or in any particular order.

1. **Under 8/s Playpark Facilities.** Outdoor play area at Community Centres for parents, grandparents to take toddlers. Combat 'lonely mums/dads' issues. Community Centres and their Cafes would benefit from increased footfall and familiarity. Joining up the 4 centres via this project.
2. **Public use of Sandown Pool.**
3. **Village Fete on the Green.**
4. **Market on the Green** (Pilot project). Sunday morning market of local plants and produce.
5. **Helping animals** (better living conditions and helping strays) and connecting with nature (6 comments). (Well-being/bricks mortar/learning/young people). *'Make sure animals are safe'*. *'More children attached to nature and animals'* *'More people buying books to help raise money for animals'*.
6. **Young People's gardening project** (two comments). (Well-being/bricks mortar/learning/young people). (Drawing accompanies idea - see photos)
7. **More help for people with cancer** (1 comment).
8. **Local gymnastics club** (2 comments).
9. **More art clubs/photography courses** (2 comments).
10. **Football club** – girl's football club, Skateboarding club. (1 comment)
11. **Help homeless people** – keep them safe (3 comments). More food banks for them and others.
12. **More people getting better protected** (1 comment)
13. **Youth club open more often/more places for young people** (3 comments)
14. **Improved Park** - the one near the [Broomgrove] centre (3 comments). Bigger climbing frame. Mend the swings. At the moment, there is only one big swing and all the young people crowd onto it. It is dangerous. More swings would help. Bigger slide for older young people. Climbing frames. (2 drawings accompany this suggestion) 2

15. **Improved equipment at Hastings Adventure Playground.** Many of the structures are old and rotting, so have had to be taken away. No money to replace. Too many strings to get £1,000 grants from Big Local.
16. **After-school clubs for younger primary age.** Get them involved while young. Less offending where there are In2play schemes.
17. **Longer term funding for In2play** to allow planning over 12 months. Always scrabbling for money.
18. **HENS** (Healthy Neighbourhood Scheme – Community Befriending programme). Roll this out more widely – building on good start in recruiting and training DBS-checked volunteers (DBS stands for Disclosure & Barring Service).
19. **Food Distribution.** 4Centres CIC to become distribution centres for those in food poverty. Talk to FoodBank and Doms (charity collecting surplus food from supermarkets). Difficult for many residents in financial difficulty (Universal Credit 6 week wait after first applying) and/or with young children to collect vouchers from Citizens Advice Bureau and then get to FoodBank on Ridge – 4Centres involvement could bypass these steps if some checks put into place.
20. **Ore in Bloom.** Would like to see them more linked in to Big Local – they share objectives of improving the local environment (they previously had a grant). Lots of hanging baskets?
21. **Dementia and Stroke.** More activities for people with these conditions. Those with dementia haven't necessarily lost their skills – would help them to be more integrated into the community and feel useful still. Arts and crafts with specialist (OT) support for stroke victims to help them increase their mobility and give them opportunities for creativity and socialising.
22. **Digital Awareness.** Older people in particular lack digital skills, but are increasingly needing to be able to go online for benefit claims and services.
23. **Ore Toilets.** If Hastings Borough Council back down and keep Ore toilets open, put some Big Local funding to provide an enhanced service (more presence and regular cleaning). Link it to a kiosk providing Big Local information, banner showing Big Local support, Ore in Bloom hanging baskets etc. Capitalise on the fact they're well used!
24. **Video Information Screen.** Has immediate impact. Use advertising to help fund it?

25. **Car Park.** It would be helpful to have a carpark for potential visitors. Double parking is very dangerous.
26. **Mens Shed Skills Share at Adventure playground.**
27. **Mens Shed Skills Share at Broomgrove Power Station site.** BUD has potential for transferring skills. Older generation have knowledge – needs to be brought out and taught to others.
28. **Public toilets management.** Doable and highly visible. Should be trumpeted.
29. **Better use of consultants.** If RLP members are not going to do things themselves, then other people/organisations need to be paid to do what the RLP wants.
30. **Make Big Local visible.** People need to get it. Need visible projects, visible process, visible plan. Aim low. People not aware of Big Local.
31. **Energy generation.** Needs something big which could transform the area economically. Something like energy generation might do it. 6
32. **Activities for 13/14/15 year olds.** Bored youths make trouble, either causing nuisance or actual offending. Projects to divert, perhaps an agreed plan with parents? Activities which get them involved with their community so they feel more of a connection.
33. **Teenage activities.** Activities to divert teenagers from car crimes and appeal to their interests.
34. **Youth space.** A place where young people can hang out with no other agenda (not a 'youth club'). Wi fi, music and refreshments. Police might be interested in non-uniformed involvement so that these young people can see that there are real people behind the uniform. 7
35. **Screen on the Green.** Outdoor cinema would be great on 'Ore village green' if it gets status, and a flat stable surface would be good for other events.
36. **Voluntary Groups Directory.** There seem to be a lot of voluntary groups and its confusing about what they are responsible for and how they link up. A book/directory like the one the charity 'MIND' used to produce but with all of the local activities and groups all in one place. It doesn't matter how many good things are out there, its pointless if nobody knows about them... Same re Events.
37. **Paid workers for Downs Farm and Broomgrove Community Centres.** Ideal qualities: enthusiastic, tenacious, approachable, tough, possibly local. Would bring reliability to Centres' opening hours and

programming. If Centres were better used, and the effect of paid workers could be clearly demonstrated, would be more opportunity to secure longer-term grant funding and maximise earned income.

38. **Continue the Community Development Workers (CDW) project.** To allow the benefit of learning that has been gained from working in the area to be widely shared, and to ensure that '*we don't reinvent the wheel*' in the later years of Big Local. To cement relationships that have been developed. For instance Broomgrove Centre volunteers were very 'standoffish' at first, but now there's a much better rapport with the CDWs/CIC. If there were new paid workers in all the 4Centres, then CDWs could support them.
39. **HENS (Healthy Neighbourhood Scheme) project.** Great start to this with 12 volunteers, fairly representative of the Big Local area, already signed up and DBS checked. 20+ clients wanting befriending services right across Big Local area. Community Development Workers supporting this – think the continuation of this support is essential to get the project fully up and running, and to manage it.
40. **Accommodation for Men's Shed.** Currently, Men's Shed is only in temporary accommodation. Would be great to secure permanent accommodation (buy current building?) as they could then properly fit it out, and have a better chance of securing ongoing funding. 11
41. **Paid worker for Men's Shed.** Could increase the number of sessions (currently only 2 per week) and number of users (including: liaising with groups, outreach to individuals, publicity campaign) and activities on offer. 'Bedding it down' and showing its success would make it more fundable long-term.
42. **Big Local Legacy.** If Big Local became a Community Interest Company (CIC), then it could become a shareholder in Heart of Hastings and join the two organisations together more effectively, and Big Local would have a real stake in Bottom Up Development (BUD) as the legacy project. The work that Big Local has started can continue, with Big Local having a constitutional form that would enable additional external funding to be applied for.
43. **Smash Em 4 Fun.** Proposal that has come out of BUD: breaking cars and building bangers. Think this has great potential – and young people seem to be right behind the project idea. Good for ones who have 'outgrown' the Adventure Playground. Great that there are lots of learning opportunities integral to the project.
44. **Health & Wellbeing Centres.** If the NHS Clinical Commissioning Group application is successful, and it brings £50K into the area, it would be good to match this with Big Local money and have a real focus on improving health, especially if it involves the 4Centres, and it

supports greater sustainability for the Community Interest Company (CIC).

45. **Capital project – the Big Local as a destination.** Something that could make the area a destination – rather than somewhere to pass through. Use an existing asset – Ore being on the border of the Country Park? The North Seat? Develop an entertainment venue in the Ivyhouse Lane area of The Ridge? Something to capitalise on the amazing views from the Rye Road area? Look at change that has occurred in Norman Road (St Leonards) for inspiration, with arrival of independent shops, cafes and arts centre/cinema.
46. **Egg Nest Project** (developed by Egg Tooth). To teach DIY skills by doing up one room in each participant's house. Have got 5 mums definitely interested already. With new skills, women will be encouraged to set up a social enterprise and/or volunteer in the community. The project will also film self-help YouTube tutorials for others to benefit. (Women's version of 'Men's Shed'? They could make links with them?) Project design includes chef who will teach cooking skills while the women prepare project lunches. Opportunities for links with Heart of Hastings BUD project?
47. **Community Wardens.** Shocked to hear there were only 4 Community Police Officers in the whole of Hastings! Any Police Community Support Officers in NE Hastings? Not visible. Train up volunteers to work in pairs (ideally 1 Female, 1 Male) from the community? Should be recognisable and able to intervene to stop incidents flaring up.
48. **Heart of Hastings.** Great idea to have a project that delivers housing and more. Like the link to learning skills, and think it's a good idea for young people who have outgrown the Adventure Playground.
49. **Publicity.** Use the housing associations to promote the Big Local Facebook page, as that seems to be used more than most forms of publicity. Put links on it (to other useful Facebook pages, including individual projects funded by Big Local).
50. **Financial Literacy courses.** This is something that young people on the Hastings Academy Eggtooth programmes have said they would like (info on banking, interest, mortgages, rents, student loans, etc.)
51. **Missing projects.** The participants felt that the themes of 'feeling safe' and 'jobs and money' were important themes and that it would be good to see some of these types of projects.
52. **Money advice, saving tips, budgeting** (3) – maybe delivered through a course (1)

53. **CV writing (3) and application form completion, interview techniques (1)**
54. **Job shop**
55. **Team building courses** (as part of looking for work)
56. **Support for single parents**
57. **Police relations.** Build relationships between young people and Police Community Support Officers (PCSO) (2) and PCSOs work with young people in a fun way. Training PCSOs re young people. Seen by participant as being linked to 'feeling safe'.
58. **Events for all ages** that bring people together (intergenerational activities)
59. **Safety training.** Training on keeping yourself safe for adults and young people.
60. **Security training.** Training on keeping yourself safe for adults and young people.
61. **More toddler groups.**
62. **More crèche provision** with learning activities so parents can learn (2)
63. **More homework clubs.**
64. **Support fathers estranged from their children.**
65. **More equipment in Brightling Avenue Play Park for toddlers** e.g. baby swings.
66. **Skills Learning @ Heart of Hastings.** Pod accommodation on the BUD site that is secure and safe, for storage of tools and teaching skills. Using learned skills to make items that can be sold and ££ recycled back into project. Skills could help with setting up social enterprises, moving onto trade qualifications, DIY at home etc.
67. **'Smash 'Em For Fun'.** BUD volunteers are in the process of getting young people to register their interest in this to show demand for this project. Lots of adult support – especially the link to gaining mechanical skills (and wider personal development). Many young people are interested in bikes and cars – but there's criminal behaviour associated with this (stealing; joyriding). This initiative would build on those interests, to attract young people into a positive diversion project.

68. **Creative Metalwork.** Possible to learn many skills while having great fun – e.g. building giant robots.
69. **Skatepark.** The old one needs replacing.
70. **Girls Football Team.** K hugely enthusiastic about this. There is quite a lot of coaching available but no opportunities for girls to play in a team (at school or outside).
71. **Paintballing.** Young people wanted this on BUD site.
72. **1066 Target Sports.** Young people wanted this in Big Local area.
73. **An all-age curriculum plan** for north east Hastings to help inform the provision required from learning providers; it would include things like: Out of school activities for young people; Courses for working-age adults; A course like the OAK course for over 50s that was run at University of Brighton in Hastings; Seminars where people could get together to discuss important issues with experts such as local, regional and national consultations. This could be done in conjunction to the university/college; Training for peer researchers and a research plan to inform BLNEH and other local activities, and feed into HCN and LSP deliberations; Training and support for local leaders; Priority for girls' and women's learning because it has a more beneficial impact on improving the lives of children and families; The plan should refer to the vision for learning on the BLNEH website and include how BLNEH will liaise with learning providers (pre-schools, schools, college, university and adult learning providers).
74. **Bursaries for learners** of all ages to help with course fees, etc.
75. **Free school meals** during school holidays linked to activities.
76. **Holiday activities.** More exciting and enriching activities for school children in school holidays, particularly summer holidays.
77. **Community choirs** – support existing choir/s and start new ones.
78. **National days** - Link local Big Local events to national days, e.g. Older People's Day.
79. **Creation of a new book** by The Bridge History Group.
80. **'Fish fair'/event** linked to FLAG activities.
81. **More mentoring,** information, advice and guidance to help people of all ages achieve.

82. **Free courses on social media** and important sites such as BLNEH website, council's website, also digital democracy, e.g. participation in on-line consultations, to make your voice heard and influence change.
83. **Community fund research.** Identify which businesses in our area have a "community fund" or Corporate Social Responsibility policy which could help us, e.g. businesses like Tesco, Aldi, Co-op, KFC. Work up specific proposals on how the businesses can help BLNEH achieve its plans and objectives.
84. **Getting Downs Farm community centre well-used** was a priority and then planning how to reach and engage local people and involve them in programming. A survey was suggested. The need to get adults and young people working together on this was mentioned. Activities suggested: Cooking on a budget, mini gym, fitness programme, boxing, toddler group, breakfast club, gardening club, growing food on the patch of land, internet connections, short vocational courses (first aid, health and safety).
85. **Floodlights at the nearby football pitch** – Ore Village Academy.
86. **Better lighting at the playground/park** in the middle of Downs Farm flats.
87. **More community police presence** with the police building relationships with the community.
88. **Improve the playpark equipment** [Downs Farm].
89. **Bins emptied more regularly** [Downs Farm].
90. **Better Communications.** Communications and relationships. The interviewee felt that a better web presence would help get the message across. She mentioned 'What's On in Hastings' and 'Family Fun' as two web-based sources of information that she regularly uses and thinks works well. '*Why don't they advertise?*' (referring to BLNEH).
91. **Local courses** that lead to qualifications and jobs for younger people (especially those not in education and work).
92. **Pocket Park to include an area for ball games** e.g. football and basketball. Also, an open-air tennis table might be a good idea. It was mentioned that there is no safe ball games space between the interviewee's area of residence and Alexandra Park (which is where her sons go to play). Bembrook Park has now closed down and when her son was last able to use it he experienced bullying. The piece of [Network Rail] land near Orbit offices was suggested as a potential location that could be developed into a games area.

93. **Language courses** for people whose second language is English. Possibly a volunteer work experience programme that assists those who speak English as a second language.
94. **Project that helps disabled people.** Very little around.
95. **Awareness raising of Autism**, especially autistic children. Some supermarkets are now running quiet hours, with low level lighting, no music etc., to help autistic people cope better.
96. **Lots of projects that need time and energy.** Working people don't have that much to spare, but older people and unemployed could be used to clear up areas like Speckled Wood.
97. **Consolidate** all the above great schemes first, before starting new ones.
98. **A low-budget cooking scheme.** [Local greengrocer] offered to provide vegetables at virtually cost price and recipe sheets.
99. **Local Business Fair / Event one evening** and invite young people to show what businesses are available in the area.
100. **Free Health Group** like Swimming World or Health Trainers – to encourage exercise through healthy walks and 1-to-1 support.
101. **Fund to help support local people start up in business** – cover small start-up fees which would be a struggle for someone on benefits to find (e.g. £100 joining fee).
102. **Older people's lunch clubs** to combat social isolation.
103. **Drug recovery project** –like Keys Community De-Tox (Brighton project but working in St Leonards).
104. **Make rents cheaper** so it is easier to work.
105. **Community Investment project** - where members are offered discounts from local businesses and fund-raise for agreed projects.
106. **Up Your Street website.** Website with local recommendations, including a directory of local recommended businesses.
107. **I.T. training and support for older people.** Essential for everyone to have access to internet and know how to use it. Increasingly important for accessing services and support.
108. **PCSOs in the area.**

Other information and comment

- a. At first was excited by Big Local, but there is not enough money to sustain projects, especially longer term which need to be well-funded. There should be more information about funding and sources.
- b. Concerns about Downs Farm not getting the same attention as other Community Centres: no paid worker etc. There is a need.
- c. Re Feeling Safe. Phoning 101 service a waste of time. 1/ advised to use website 2/ vast menu system on phone 3/ ages to speak to a person 4/ youth congregating in Ore Centre Garden at night. Re Community Garden. Its valuable. Don't know these things are happening. Someone has to open the door to you.
- d. Ore Station nearer Hastings than Ore.
- e. If loads of people 'WANT' – but do they turn up and get involved?
- f. Re Assets Map; Never knew Hastings had a Fire Station.
- g. Re the consultation workshop: Found the session informative and useful. Done in a bright, informal and unique manner. Very enjoyable presentation.
- h. Role of Orbit and Amicus housing associations. Don't properly engage with Big Local process and should do. Struggling to find their role. Don't come to meetings. Could be a deliverer of services.
- i. Big Local project is part of Cameron's Big Society. Important to see it in this context. Success measured (by Big Local Trust) by the extent residents manage to do things themselves, not whether they actually achieve anything (i.e. regeneration of the area).
- j. Need for more strategic thinking.
- k. What is needed. Understanding by the community. Delivery by the Partnership.
- l. Police undermanned and under-resourced, so many of their well-known activities (stranger danger/keeping safe) do not happen now.
- m. Volunteering. Currently working still, but would do 'one off' volunteering (i.e. not on a regular/weekly basis) rubbish picking, delivering leaflets, stuffing envelopes. Volunteering info on site of where volunteering is required is a good idea. Also signs in newsagent's window.

- n. Websites. Sometimes uses Ore Community Centre website. Needs updating. Not sure if they have any Active Hastings classes there at the moment? Thinks they are very good.
- o. Projects to teach safety to youngsters. Schools need support with this. Used to be Emergency Services Days, where kids could meet officers and climb on fire engines, police cars. Broke down barriers. Now need to be aware of e-safety too.
- p. Parenting skills course. Aware these could not be compulsory. See so many families with multiple children who clearly don't have a clue. If a course was recommended at first pregnancy, maybe there would be more awareness of helpful skills.
- q. Volunteer schemes. A call out for local volunteers to do some of the jobs listed above. People not as interested in getting involved, so loss of some local services. Not enough for younger teenagers to do. Perhaps they could help?
- r. Its really important to bring more finance into the Big Local area. E.g. Stay Warm in Winter (NHS Clinical Commissioning Group funding); Heart of Hastings BUD (Power to Change); CDW Team has directly brought in £23K.
- s. Big Lottery are keen to fund the BUD Heart of Hastings, so core costs should be secured. They will build up a crew of Community Organisers. They will be continuing their door-knocking. Have already spoken to about 350 households. This will continue and then there'll be a lot of data inputting and follow-up visits and activity. Obviously makes sense to dovetail with Big Local and their Community Development Workers – but the relationship between Heart of Hastings and Big Local still isn't totally clear. It would be very positive for a more formal relationship between the two (e.g. Big Local becoming a significant shareholder) with both supporting each other in the (considerable) areas where they overlap, sharing data, etc. Still huge concern amongst parents that there aren't enough positive things for young people of different ages to be involved in – and they like the idea of projects that develop skills and/or bring the community together, using the outdoor site and surrounding green spaces. Matt (volunteer) has put a bid for £4K into 'Unlimited' to help set up the 'Smash 'Em For Fun' project. Chicken-and-egg: don't want to get too many people too enthused before they know they've got funding, but showing young people are on board, and want this, will help to secure some funding.
- t. Reports paid for by BLNEH should be put on BLNEH website (unless confidential).
- u. Has 6 year old autistic daughter who goes to Torfield Special School. Stays at home mostly because of public attitude to autism. Daughter is

aware of people's facial expressions and body language, and finds situation upsetting.

- v. Not very aware of Big Local. Said he had spoken to two women outside Co-op a few weeks ago re Big Local projects. Walks dogs a lot in the area and notices dog poo and litter and young people swearing and littering. Nevertheless likes living in NE Hastings.

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www.biglocalnortheasthastings.org.uk

Cover photographs of the consultation workshops by Consortium members.

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ends